

Delivery with Reference to an Order

Source: Designed by Farid El Masri, adjusted by Martin Roshkev

Transfer the following verbal description into an EPC:

- a) On delivering an order, customer service simultaneously specifies the shipping point and the order number in the sales & distribution system (SD).
- b) Before posting the goods issue (if the products are available), the system automatically performs an availability check. If the products are not available, the delivery process is abandoned. The systems used are SD, material management (MM).
- c) Finally, delivery is created, the stock quantity of the delivered items is reduced accordingly and the customer order is debited.

