

# Master of Science (MSc) Information Systems

**WU**

WIRTSCHAFTS  
UNIVERSITÄT  
WIEN VIENNA  
UNIVERSITY OF  
ECONOMICS  
AND BUSINESS



“Knowledge that does not steadily increase, decreases, a proverb goes. There is no better way to describe the term ‘knowledge society’. This is why, IBM invests heavily in research and development. Knowledge is also essential for Austria as a business location, which means that we urgently need an education center. To me, WU Vienna University of Economics and Business is one of the key players in this context, and we have maintained a spirit of partnership for a long time, to our mutual benefit.”

(Tatjana Oppitz, CEO IBM Austria)

# Master Program in Information Systems

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To get admitted to the program, applicants have to undergo a comprehensive selection process, keeping quality standards high.

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## DEAR PROSPECTIVE STUDENTS,

The Master Program in Information Systems provides students with IT-related knowledge and skills with a particular emphasis on management and research topics. Five different WU Departments cooperate in this trans-disciplinary program, supporting its leading position with their highly qualified researchers and lecturers. The curriculum allows students to individualize their studies, and encourages them to reflect on what they have learned in a holistic context. Working independently and accepting responsibility for their work are additional important skills learned.

A wide selection of electives enables students the opportunity to acquire a well-rounded education in the field of information technologies. Specialization options

early in the program give students sufficient time to acquire profound specialist knowledge.

A well-balanced mix of theory and practice and the inclusion of state-of-the-art research findings give graduates the tools they need to question standard practices and develop innovative solutions.

The Master in Information Systems was designed together with a board of leading Austrian stakeholders from industry and government to meet today's challenges and to provide a solid basis for tomorrow's demands.

### **Gustaf Neumann**

Program Director Information Systems





# MSc Information Systems

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## AT A GLANCE

<b>Duration</b>	4 semesters, full-time degree program
<b>Credits</b>	120 ECTS credits (incl. 30 ECTS credits for the master thesis)
<b>Language of instruction</b>	English
<b>Degree awarded to graduates</b>	Master of Science (WU)
<b>Start</b>	Every winter semester
<b>Capacity</b>	Up to 60 students per academic year
<b>Application</b>	Rolling admission starts in September 2014
<b>Contact</b>	<a href="mailto:master-is@wu.ac.at">master-is@wu.ac.at</a>



# Content and Structure

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The curriculum ensures that students acquire a well-balanced mix of theoretical and practical knowledge. It consists of twelve compulsory core courses (the common body of knowledge) and various elective blocks, including three IT specializations and several competence areas.

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The program follows the European “Design Science” approach: using Information Systems technology to actively improve the way companies conduct their business. Students learn to use modern information technologies to shape business processes according to IT’s potential and to optimize business information systems to meet business demands. Graduates have learned to develop operational structures and business processes, as well as the necessary technological systems.

After graduation, students are qualified for a wide spectrum of careers. Some of our graduates choose to become analysts and managers in IT departments of large companies, others excel as specialists in IT firms (hardware, software, services), some focus on business consulting or decide to found their own start-up companies.

## FIRST YEAR

The first year provides the basic knowledge mandatory for all students. It covers IT/business alignment aspects as well as IS management and IS development aspects. The courses are divided into three building blocks:

### IS and Organizations

- › Enterprise Information Systems, Interorganizational Information Systems, Management Support Systems
- › Business Process Management, IT-Driven Innovation Management, Business Process Languages, Process Mining, Reference Models
- › Data Mining and Decision Support Systems, Clustering, Classifications, Machine Learning, Pattern Recognition, Social Network Analysis

### Management and IS

- › Innovation Management and Strategies, IT Business Models, IT Business Plans, IT Business Cases, Due Diligence, Entrepreneurship
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- › IT Governance and Controlling, IT Evaluation and Investments, IT Project Management, IT Performance Management, IT Support Frameworks
  - › IT Strategy, IT/Business Alignment, IT Sourcing Strategies, IT Product Lifecycle, IS Portfolio Management, IT Change Management
  - › Legal Aspects of Information & Communication Technology, Intellectual Property Rights, eContracting, eSignatures, Software Law

#### **IS Development**

- › Database Systems, Enterprise Data Models, Transaction Management, Data Warehouses, Data Quality Management
- › Distributed Systems, Distributed Services, Service Architectures, Cloud Computing, Event-Driven Architectures, Enterprise Service Bus, Peer-to-Peer-Computing, Remoting Patterns
- › Information Systems Development,
- › Agile Software Development, Requirements Engineering, Modeldriven Software Development, Meta-Modeling, Software Architectures, Flexibility Management, Domain-Specific Languages, Software Quality Management
- › User-Centered IS Design, Cooperative/Participatory Design, Cognitive System Engineering, Usability and User Experience Testing
- › Theory of Computation, Graph Structures, Automata and Language Theory, Finite State Machines, Grammars, Complexity Theory, Undecidability

#### **SECOND YEAR**

Building on this foundation, the second year of study offers a selection of IT specializations. Each student chooses one IT specialization and either a second IT specialization or two of the competence areas.

Currently, specializations are offered in:

- › Information Systems Service Management
- › Information Systems Processes
- › Information Systems Engineering

Competence areas:

- › Business Analytics
- › ICT Law
- › Information Systems Management and Accountability
- › Sustainable Information Systems
- › Spatial Business Intelligence

For details about the program structure, please visit our website:

**[wu.ac.at/masters/en/is](http://wu.ac.at/masters/en/is)**

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PROGRAM STRUCTURE*			120 ECTS
<b>Information Systems and Organizations</b>	<b>Information Systems and Management</b>	<b>Information Systems and Development</b>	
<ul style="list-style-type: none"> <li>› Business Information Systems</li> <li>› Business Process Management</li> <li>› Data Mining and Decision Support Systems</li> </ul>	<ul style="list-style-type: none"> <li>› Innovation Management</li> <li>› IT Governance and Controlling</li> <li>› IT Strategy</li> <li>› Introduction to IT Law</li> </ul>	<ul style="list-style-type: none"> <li>› Database Systems</li> <li>› Distributed Systems</li> <li>› IS Development</li> <li>› User-Centered IS Design, Strategy and Technology</li> <li>› Theory of Computation</li> </ul>	
14 ECTS	16 ECTS	20 ECTS	50 ECTS

Electives for choice (Two IT-Specializations or one IT-Specialization and two Competence Areas)		
<b>IT-Specializations</b>	<b>Competence Areas</b>	
<ul style="list-style-type: none"> <li>› Information Systems Service Management</li> <li>› Information Systems Processes</li> <li>› Information Systems Engineering</li> </ul>	<ul style="list-style-type: none"> <li>› (Business Analytics)**</li> <li>› ICT Law</li> <li>› IS Management and Accountability</li> <li>› Spatial Business Intelligence</li> <li>› Sustainable Information Systems</li> </ul>	
20 ECTS each	10 ECTS each	40 ECTS
<b>Master's Thesis</b>		30 ECTS

\*\* is expected to be selectable from winter term 2015/16

\* For details see: [wu.ac.at/master/en/is](http://wu.ac.at/master/en/is)



# IS Strategic Partnership Master's Programs

Exchange places at one of our strategic partner schools or at one of WU's well-known partner universities are available for students interested in gaining international experience.

For students it should be possible to collect international experience and to fully develop their skills. Therefore, the program has agreements with two

partner universities offering exchange places exclusively to our Information Systems students:

## EXCHANGE PLACES

PARTNER UNIVERSITY	COUNTRY	WEBSITE
Stevens Institute of Technology	USA	<a href="http://www.stevens.edu/sit">www.stevens.edu/sit</a>
TU/e Eindhoven	Netherlands	<a href="http://www.tue.nl">www.tue.nl</a>

Additionally, WU offers General Master's Exchange Programs with more than 100 partner universities (open to all WU students).





# Qualification Profile and Career Prospects

Economic cooperation and globalization are progressing at a rapid pace. Information systems make world-wide business transactions possible. Therefore, the combination of business knowledge with information technology skills is a particularly promising professional field for the future.

Graduates of WU's Information Systems MSc program have acquired skills ranging from software development, for example modeling software systems, to implementing new technologies in a business context and analyzing the effects of systems on individual organizations and/or their environments.

Possible professional applications include but are not limited to

- › Software engineering: Designing, developing and launching business application systems, e.g. based on internet technologies.

- › Research: Theoretical and applied research on new forms of designing and using information technologies.
- › Business consulting: User support in product planning, implementation and product use, as well as planning and holding training sessions.
- › Marketing: Marketing innovative hardware and software products.

Graduates have learned how to find creative solutions for the design and continuous development of business information systems, to implement new business ideas and improvements, and to react to changing market conditions.

**“WU’s IS program unifies a management-oriented approach with an expert-level methodology. A broad common body of knowledge provides largely timeless fundamentals that provide the connection to current research. This is a master program I can recommend unconditionally.”**

Josef Matulka, COO, Capgemini Austria



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# Program Application Criteria

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To be admitted to the program, applicants must undergo a comprehensive selection process to keep quality standards high. We are looking for ambitious Austrian and international students with outstanding qualifications and excellent social skills.

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The following requirements apply to the Master in Information Systems:

## ONLINE APPLICATION

The first step in the admission process is the online application. Candidates need to fulfill the following requirements:

- › A relevant bachelor's degree or other equivalent degree program (the program must be worth at least 180 ECTS credits). In addition, this bachelor degree must fulfill at least one of the following requirements:
  - › Examinations in information systems and/or computer science worth a minimum of 60 ECTS credits or
  - › examinations in mathematics and/or statistics worth a minimum of 60 ECTS credits

- › One of the following: a valid GMAT or two letters of recommendation

Adequate English proficiency:

- › English as native language or
- › full Bachelor's program done in English (at least 3 years, university confirmation required) or
- › one of the following certificates: valid TOEFL 600/250/100, valid IELTS 7.0, valid TOEIC 800, CAE (Certificate of Advanced English), CPE (Certificate of Proficiency in English), BEC Higher (Business English Certificate Higher), UNlcert III

For further and additional information for WU students on the application requirements and admission process in general, please visit the program's website at [wu.ac.at/master/en/is](http://wu.ac.at/master/en/is)



# Program Faculty

Five different WU departments cooperate in this trans-disciplinary program, contributing to its leading position with their highly qualified researchers, lecturers and guest professors.

## FACULTY

### DEPARTMENT OF INFORMATION SYSTEMS AND OPERATIONS

**Edward Bernroider**, Head of the Institute for Information Management and Control

**Roman Brandtweiner**, Deputy Head of the Institute for Information Management and Control

**Rony G. Flatscher**, Deputy Department Head, Institute for Management Information Systems

**Werner Jammerneegg**, Head of the Institute for Production Management

**Jan Mendling**, Head of the Institute for Information Business

**Andreas Mild**, Institute for Production Management

**Johann Mitlöhner**, Institute for Information Business

**Gustaf Neumann**, Program Director; Head of the Institute for Information Systems and New Media

**Alexander Prosser**, Institute for Production Management

**Stefan Sobernig**, Institute for Information Systems and New Media

**Sarah Spiekermann**, Head of the Institute for Management Information Systems

**Mark Strembeck**, Deputy Program Director, Deputy Head of the Institute for Information Systems and New Media

**Volker Stix**, Institute for Information Business

**Alfred Taudes**, Department Head, Institute for Production Management

### DEPARTMENT OF BUSINESS, EMPLOYMENT AND SOCIAL SECURITY LAW

**Clemens Appl**, Information Law and Intellectual Property Law Group

**Martin Winner**, Head of the Information Law and Intellectual Property Law Group

### DEPARTMENT OF SOCIOECONOMICS

**Manfred M. Fischer**, Head of the Institute for Economic Geography and GIScience

**Petra Stauffer-Steinnocher**, Institute for Economic Geography and GIScience

### DEPARTMENT OF FINANCE, ACCOUNTING AND STATISTICS

**Ronald Hochreiter**, Institute for Statistics and Mathematics

**Kurt Hornik**, Head of the Institute for Statistics and Mathematics

**Josef Leydold**, Institute for Statistics and Mathematics

### DEPARTMENT OF STRATEGY AND INNOVATION

**Nikolaus Franke**, Head of the Institute for Entrepreneurship and Innovation

**Peter Keinz**, Institute for Entrepreneurship and Innovation

### PROGRAM MANAGEMENT

**Eveline Dietz**, Program Coordinator



# Application and Admissions at WU

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Selection procedures apply for all English-taught MSc programs. WU employs a rolling admissions policy with three priority deadlines.

## APPLICATION

The rolling admissions policy allows students to apply from the beginning of September until spring. Submitted applications are batched and processed according to so-called priority deadlines. This means that the processing of applications submitted after a particular priority deadline will be delayed until after the next deadline. The first step in the application process is an online application. To keep quality standards high, all of WU's English-taught MSc programs are open to only a limited number of students. For this reason, all applicants are subject to a comprehensive selection process.

## PROFICIENCY IN ENGLISH

Applicants must provide proof that they have a sufficient command of the English language (e.g. TOEFL 600/250/100, IELTS 7.0, CAE Certificate in Advanced English, English as a mother tongue, or a bachelor degree with English as language of instruction).

## ADMISSIONS

Students selected for admission must come to WU's Admissions Office in person to enroll. Detailed information on the documents required are available online: [wu.ac.at/prospective/en/admission/international](https://www.wu.ac.at/prospective/en/admission/international)





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### ACADEMIC CALENDAR

At WU, the academic year is divided into two semesters. The winter semester starts in October and ends in February. It is followed by the summer semester, which runs until the end of June. Summer vacation is in July, August, and September. All English-taught master programs start in the winter semester. Detailed information on enrollment deadlines and WU's academic calendar can be found on the WU website under [wu.ac.at/students/en/begin](https://www.wu.ac.at/students/en/begin)

### TUITION FEES

No tuition fees apply for EU citizens during the standard duration of their program (plus two extra semesters). All those exceeding the standard duration, however, are required to pay a tuition fee of approximately € 360 per semester. Non-EU students are required to pay €726.72. Under certain circumstances, the same regulations that apply to EU citizens can apply to non-EU students as well.

To find out more, please visit [wu.ac.at/students/en/org/tuition](https://www.wu.ac.at/students/en/org/tuition)

### SCHOLARSHIPS

WU does not offer any traditional scholarships. However, if certain conditions apply, WU does have two financial aid programs that provide need-based and merit-based scholarship grants. For further information, please contact WU's Study Regulations Office ([wu.ac.at/structure/en/servicecenters/regulations](https://www.wu.ac.at/structure/en/servicecenters/regulations)) or visit the Austrian Database for Scholarships and Research Grants (OeAD) website at [grants.at](https://www.grants.at)

### ORGANIZING YOUR STUDIES AT WU

- › **Getting started**  
WU offers comprehensive information for international students on its website.
- › **Housing**  
A cooperation with the OeAD Housing Office guarantees WU a certain quota of student residences each year.
- › **Bridging courses**  
Students who want to refresh their skills before courses start are welcome to attend bridging courses.
- › **Online services**  
A wide selection of online services is available to students on WU's website [wu.ac.at](https://www.wu.ac.at) WU's eLearning platform, Learn@WU
- › **The Austrian Students' Union at WU**  
The Austrian Students' Union (ÖH) represents the interests of all WU students and offers them a wide spectrum of services.
- › **Student jobs at WU**  
WU students have many opportunities to actively participate in student and campus life. They may, for instance, choose to become course tutors, join one of our academic units as student staff members, or get involved with the Students' Union.
- › **Centrally located**  
WU is easily accessible by public transport, and only a few minutes away from the city center.

# WU Key Data

2013/14

## Students

Total students (fall 2013)	22,776 (47% women)
International students (fall 2013)	6,241 (27% of total)
Incoming exchange students	~ 1,000 per year
Outgoing exchange students	~ 1,000 per year

## Faculty and Staff<sup>1</sup>

Total faculty <sup>2</sup>	570 (43% women)
Administrative staff	473 (67% women)
Total	1,043 (54% women)

## Campus Resources

Premises Campus WU	100,000 m <sup>2</sup>
Premises Library	
Total floor space	7,200 m <sup>2</sup>
Volumes	~ 812,000

## International

Partner universities	~230
Courses in English	~140/semester

## Graduate Programs

### German-taught MSc programs

- › Business Education
- › Business Law (LL.M.)
- › Economics
- › Export and Internationalization Management
- › Finance and Accounting
- › Management
- › Socioeconomics
- › Taxation and Accounting

### German-taught doctoral/PhD programs

- › Doctoral Program in Business Law (Dr. iur.)
- › Doctoral Program in Social and Economic Sciences<sup>3</sup>
- › PhD in Economics and Social Sciences<sup>3</sup>

### English-taught MSc programs

- › Information Systems
- › International Management/CEMS
- › Marketing
- › Quantitative Finance
- › Socio-Ecological Economics and Policy
- › Strategy, Innovation, and Management Control
- › Supply Chain Management

### English-taught doctoral/PhD programs

- › PhD in International Business Taxation
- › PhD in Finance

<sup>1</sup> 2013 in full-time equivalents

<sup>2</sup> not including personnel funded by third parties

<sup>3</sup> English track available



# English-taught Master Programs

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Duration: 4 semesters; full-time programs; 120 ECTS credits; degree awarded: MSc (WU), except for International Management/CEMS and Strategy, Innovation, and Management Control (see program details below)

## GENERAL ADMISSION REQUIREMENTS

Relevant bachelor degree; proof of sufficient proficiency in English; proof of achievement potential (valid GMAT results). More information: [wu.ac.at/prospective/en](http://wu.ac.at/prospective/en)

## APPLICATION PERIODS

WU employs a rolling admissions policy, allowing students to apply from the beginning of September until spring. Rolling admission for the academic year 2015/16 starts September 1<sup>st</sup>, 2014 with the following three priority deadlines: October 8<sup>th</sup>, 2014; January 8<sup>th</sup>, 2015 and March 8<sup>th</sup>, 2015 (March 8<sup>th</sup> is not applicable for International Management/CEMS).

## PROGRAM DETAILS

### Information Systems

- › Focus on IT-related knowledge with a particular emphasis on management and research topics
- › Students acquire skills ranging from system analysis to system implementation
- › Based on state-of-the-art research

### International Management/CEMS

- › Joint program: MSc (WU) and CEMS MIM degrees
- › Focus on international strategy and cross-cultural management
- › Internship abroad, business project and exchange semester

### Marketing

- › Focus on customer-oriented management concepts, marketing research and decision tools
- › Qualifications for marketing specialist/executive positions, academic careers & advanced management consulting with a wide choice of marketing electives

### Quantitative Finance

- › Focus on building strong quantitative skills coupled with a solid knowledge base of the underlying theory of finance
- › Students can choose between an Industry Track or a Science Track
- › Strong networks and links to the finance industry

### Socio-Ecological Economics and Policy

- › Focus on socioeconomic analysis of sustainability issues
- › Students choose two of four concentration areas in the fields of Environment, Population, Multi-Level Policy, and Social Policy

### Strategy, Innovation, and Management Control

- › Optional double degree in cooperation with selected partner schools
- › Focus on all major aspects of organizational leadership, as well as corporate development and strategic management
- › Case studies, business projects and exchange semester

### Supply Chain Management

- › Focus on design and analysis of supply chains for focal companies
- › Management and coordination of global supply chains
- › Learn to measure, evaluate and control the quality of supply chain processes
- › Discussions of recent issues in SCM with experts from the industry

For further details visit: [wu.ac.at/master/en](http://wu.ac.at/master/en)

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# WU International

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WU is a truly international university, because it recognized the necessity of thinking beyond Austria's borders early on and has made internationalization a number one priority.

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## CONFIRMED QUALITY

WU's international students can be sure they are studying at a leading European university. WU's high standards in research and teaching are confirmed by the international and prestigious EQUIS accreditation – a seal of quality that has been awarded to about only 140 universities worldwide ([www.efmd.org](http://www.efmd.org)).

WU is also a member of respected associations like CEMS (Global Alliance in Management Education), an alliance of 29 top business schools and over 68 of the world's leading multinational companies ([www.cems.org](http://www.cems.org)), and PIM (Partnership in International Management), a network of 58 highly-renowned business schools and universities around the globe ([www.pimnetwork.org](http://www.pimnetwork.org)).

## RANKINGS

International ratings like the Financial Times Ranking have repeatedly positioned WU and its programs among the top universities in its field, and document WU's continuous progress each year (<http://rankings.ft.com>).

## STUDY AROUND THE GLOBE

WU has successfully integrated many international aspects in its research and teaching over the past few years. With around 230 partner universities all over the world, WU maintains a strong international network. Today WU is involved in numerous externally-funded international research projects and has increased the number of its faculty members with international backgrounds, especially over the last few years.

## INTERNATIONAL STUDENTS

As a result of these efforts, WU has a very high percentage of international students: Today, more than one out of every four WU students comes from outside of Austria (not including exchange students), and this number is growing from year to year. Currently, most of WU's international students are from Germany, Turkey, Eastern Europe, Italy, China, and the USA.

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# Living in Vienna

Vienna is consistently ranked the city with the world's highest quality of living according to Mercer's Quality of Living Survey.

## HOUSING/ACCOMMODATION

WU has no on-campus dormitories or housing services. Still, accommodation can easily be found through the following channels or through newspapers/online ads:

- › [stuwo.at](#) – nonprofit student housing organization
- › [milestone.net](#) – high-quality living next to the WU
- › [wihast.at/index.en.html](#) – Wihast Dormitories
- › [housing.oead.ac.at/index\\_e.asp](#) – OeAD Housing Office next to the campus
- › [jobwohnen.at](#) – list of available apartments to share provided by Austrian Students' Union

## WORKING IN VIENNA

WU's ZBP Career Center is the first place to go with any questions regarding working in Austria ([zbp.at](#))

- › Job openings for students, graduates and young professionals
- › Contacts to over 500 national and international companies
- › Approx. 1,500 job vacancies/year



## LIVING COSTS

Life in Vienna is quite affordable, especially for a capital city

Accommodation  
approx. € 300 – 450 per month

Health insurance  
approx. € 50 per month

Essentials (food, personal expenses)  
approx. € 300 per month

Public transport  
approx. € 150 per semester

Books  
approx. € 75 – 150 per semester





# University of the Future

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**Internationalism, innovation, diversity – the new Campus WU is the concrete realization of WU’s vision for a modern university. The fundamental principles of the new architecture reflect the values and ideas we cherish at WU.**

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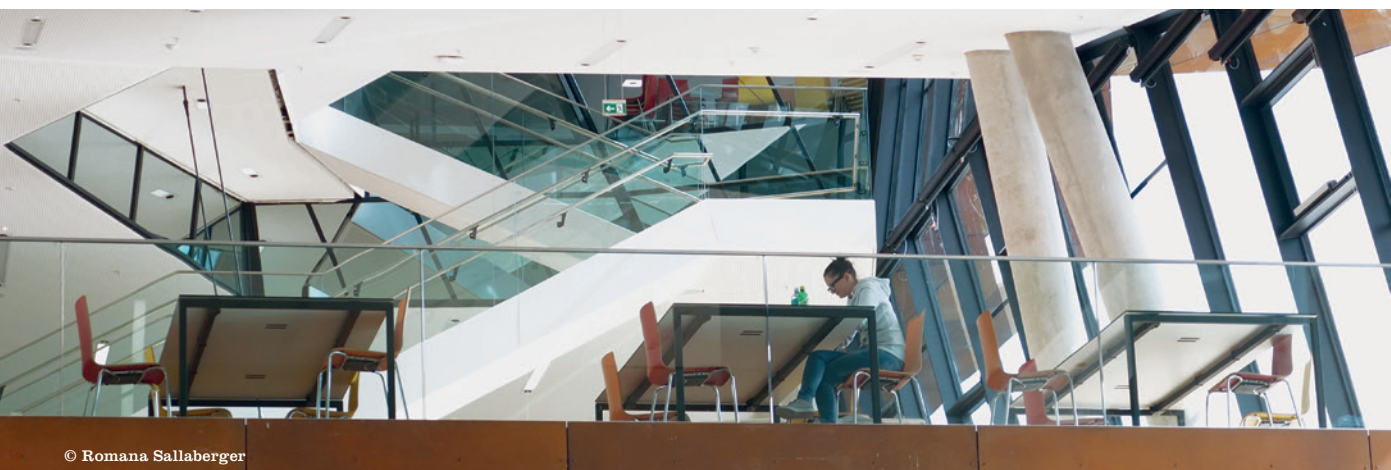
As a public institution, WU has lived up to its responsibility of building its new campus in an economical, ecological, and socially sustainable manner. WU’s decision to locate the new campus in Vienna’s second district has redefined this area and transformed it into an educational hub. We have not only constructed new buildings, but in the process we have also given concrete realization to our ideas of what the university of the future should look like. The new campus is more than just a place for academic research and teaching and learning practical skills; it is also designed to create a new space for social, cultural, and political life.

The imposing Library & Learning Center (LC), designed by the Iraqi-British architect Zaha Hadid, is a testament to the central importance of research and teaching at WU. The Library & Learning Center is surrounded by five building complexes, including the Teaching Center, which houses most of WU’s auditoriums. The Teaching Center is intended mainly for bachelor degree students, while the master degree programs are taught primarily in the

individual Department buildings. The Executive Academy building is the home of continuing education and life-long learning programs. In this way, the various buildings and their functions reflect the three tiers of teaching and learning represented by the Bologna Process.

WU’s Department-based organizational structure was also a contributing factor. In the past, the various Institutes that make up the Departments were scattered across different locations. Now they have been brought together in four Department buildings, making life much easier for both students and faculty.

These are not the only improvements the new campus has to offer: All rooms have natural light, and the auditoriums feature state-of-the-art teaching equipment, including digital whiteboards. There are 3,000 student workplaces, three times as many as in the old buildings in Vienna’s ninth district. These workplaces are located not only in the dedicated self-study areas, but also in project rooms





that can be booked by teaching staff and students alike. They cater to different needs by providing quiet spots for focused academic work as well as opportunities for work on group projects in communication-friendly study areas.

The top priority in planning the new campus was to create an environment for WU students and staff that encourages productive work and communication.

Not only the buildings themselves, but also the surrounding grounds offer plenty of opportunities for communication and meeting people. 55,000 m<sup>2</sup> of Campus WU's total surface area of 90,000 m<sup>2</sup> is open, publicly accessible space. Fences or barriers would contradict our vision of an open campus.

Visitors and area residents are more than welcome at Campus WU. The campus offers not only food for thought, but also restaurants, cafés, and shops, all in a stimulating architectural environment.

As different as they may look, the buildings are all based on the same overall technical concept: the buildings' infrastructures are standardized in terms of construction, energy supply, ventilation, and sanitary facilities. The entire campus has been designed in accordance with "green building" principles. Much of the required energy is obtained using geothermal energy from groundwater.

Another key feature of Campus WU is barrier-free accessibility. All auditoriums are specially equipped for people with disabilities, all areas are designed to be wheelchair accessible, and the campus also features a tactile guidance system for the visually impaired.

We have not only made sure to comply with all relevant legal guidelines, but we have also drawn on experience gained from best practice examples. WU aims to play a pioneering role – in all respects.



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## INFORMATION AND CONTACT

To find out more about the Master  
in Information Systems (IS)  
please visit  
[wu.ac.at/master/en/is](http://wu.ac.at/master/en/is)

Program Director of the Master  
in Information Systems (IS)  
**Gustaf Neumann**

For further questions please contact:  
**Eveline Dietz**  
(Program Coordinator)  
[master-is@wu.ac.at](mailto:master-is@wu.ac.at)

For information concerning applications  
and admissions please contact:  
[master.application@wu.ac.at](mailto:master.application@wu.ac.at)

For all other study-related matters  
please contact:  
[admission@wu.ac.at](mailto:admission@wu.ac.at)