Tips and Tricks: Virtual PC workstation

At the start of the LV



- Please note that it takes a few minutes to start the virtual PC workstation.
- If several students log in at the same time, the virtual PC workstations are also activated step by step. At the beginning of the course, it therefore takes a little while until all students are connected to the virtual PC workstation.
- The language setting of the virtual PC workstation can be changed at the bottom right of the screen in the taskbar. This also allows you to customise the keyboard layout.

WLAN & VPN

- Access to the virtual PC workstations is possible in the WU-WLAN (eduroam) without VPN.
- Students who are not connected to the WU-WLAN (eduroam) with their notebook must connect to the VPN in order to access the virtual PC workstation.
- Students who wish to access the virtual PC workstation via mobile data, e.g. their mobile phone, must connect to the VPN.
- For **students**, the **VPN password is identical to their WLAN password**. It is therefore important that students know this password. The VPN password can be changed by changing the Wi-Fi password in the WU Control Panel.

Data back-up

- If the connection to the virtual PC workstation is interrupted during the course, it can be re-established by logging in again. If the new connection is made within 15 minutes of the disconnection, all files are retained. If the connection is lost for longer than 15 minutes, the virtual PC workstation is deleted and all files are lost.
- All data stored on the virtual workstation will be deleted after logging out. All required data must therefore be saved outside the virtual workstation before logging out.

<u>Browser</u>

- Web access to the virtual PC workstation with Edge or Chrome under Windows is unproblematic. However, it does not work with Safari. Students with an Apple device must either use Microsoft Edge or Google Chrome or install the VMWare client.
- Students who use a company notebook usually do not have admin rights. They can therefore not install the VMWare client.
- Full screen mode can be cancelled by pressing the `ESC' key.



PROGRAMMMANAGEMENT & LEHR-/LERNSUPPORT PROGRAM MANAGEMENT & TEACHING & LEARNING SUPPORT Digital Teaching Services

Welthandelsplatz 1, 1020 Vienna digitalteaching@wu.ac.at https://short.wu.ac.at/digitale_lehre

